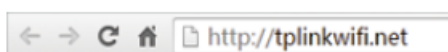


# TP Link Ax3000

## Fibre Settings & VLAN On.

### Log into the router's settings page

1. Connect a device (Phone, Computer or Tablet etc) to the router. Either by ethernet cable, or by Wi-Fi (might be called "Archer xxx").
2. On the connected device, open a web browser (e.g., Google Chrome, Safari etc.). Type **tplinkwifi.net** or **192.168.0.1** into the address bar (or search bar). Like below:



3. If this is your first time logging in, you'll be prompted to setup a login password. Please set this to something you'll remember as we may need to login again. *(if you have already set it up, but can't remember or don't know the password, you can factory reset the router. Press the 'reset' button on the back for 10-15 secs and release).*

### Add the correct connection settings

1. If you can, avoid the quick set-up. Go to the '**Advanced**' option, then to '**Network**'.
2. Under '**Network**', click '**Internet**'.
3. For the 'Internet Connection Type': **PPPoE**
4. Username is: **Your NOW Account Number**
5. Password is: **Your NOW Account Number**
6. Select the '**Advanced Settings**' option.
7. Scroll down till you find the **MTU**. Set that to **1492**
8. Click **Save** or **Apply**.
9. Navigate back to the '**Network**' option on the left-hand side. You should see '**IPTV**'. Select this.
10. IGMP Snooping, IGMP Proxy, IGMP Version and Wireless Multicast Forwarding should all be **disabled**.
11. IPTV: **Enable**
12. ISP Profile: **New Zealand-UFB**
13. This should automatically set the correct VLAN ID and VLAN Priority. If it doesn't the ID is: **10** and the Priority: **0**.
14. Tick the '**802.1q**'.
15. Leave all other settings as the default options.
16. Click '**Save**'.

# WAN Settings

TP-Link router WAN Settings (Advanced tab):

- Internet Connection Type: PPPoE
- Username: Your NOW Account Numbe
- Password: .....
- IP Address: 0.0.0.0
- Primary DNS: 0.0.0.0
- Secondary DNS: 0.0.0.0

Buttons: Connect, Disconnect, Save

# IPTV/VLAN Settings

TP-Link router IPTV/VLAN Settings (Advanced tab):

- IGMP Snooping:  Enable
- IGMP Proxy:  Enable
- IGMP Version: V2
- Wireless Multicast Forwarding:  Enable
- IPTV:  Enable

Note: Link aggregation and IPTV cannot be enabled at the same time.

ISP Profile: New Zealand -UFB

LAN Settings:

- LAN1: Internet
- LAN2: Internet
- LAN3: IPTV
- LAN4: IPTV

Buttons: Save

If you are still having trouble getting online, please give us a call!  
**0800 438 669** – Option 2 for Technical Support