



# **FRIEND REFERRAL TERMS & CONDITIONS**

**January 2019**

We're so stoked with your support that we want to reward you for spreading the word. So, for every friend you spread the word to, who then signs up for NOW services, we will give you both a \$100 account credit. Here's how it works...

Simple, you can spread the word to your friends yourself or if you give us your friends details we can spread the word for you. If you need a price guide to share with your friend or any help or advice, just let us know.

Be sure to tell your friend that when they set up an account with NOW, they must enter your name into the promo code field on the [nownz.co.nz](http://nownz.co.nz) sign up form, or if they sign-up over the phone they must tell our staff that you referred them.

Once your friend has connected we will apply a \$100 credit onto both of your NOW accounts.

## **TERMS & CONDITIONS**

Referral rewards are only available to current NOW residential customers

Referral rewards are only available if a friend has subscribed to and been connected to a NOW residential broadband service with or without a phone line on a 12-month contract.

A customer can only be referred once. If your friend re-connects after disconnecting from our service, then neither you nor your friend will earn a referral reward.

If a new customer was referred by more than one person, then the first referrer will be eligible for the referral reward.

If NOW calls your friend on your behalf, they must sign up within a fortnight for you both to be eligible for the referral reward.

Your friend must have nominated you as their referrer by entering your name into the promo code field on their sign-up form.

A referrer cannot be nominated after the new customer has been connected.

Referral rewards are not redeemable for cash.

NOW reserves the right to cancel or amend the FRIEND REFERRAL at any time.

NOW reserves the right to reject any referral rewards if NOW deems for any reason that the programme has not been used in an appropriate manner.

Referral rewards all include GST.

Referral rewards are not available in conjunction with any other NOW promotion.