

Residential Promotional Offer Terms - 5 Months Free Broadband

These promotional offer terms form part of your Agreement with NOW and should be read in conjunction with NOW's Residential Customer Terms and Conditions which can be found at https://www.nownz.co.nz/terms-conditions/residential-terms-and-conditions/. In the event of any inconsistency between these Offer Terms and any other clause of the Agreement, these Offer Terms take precedence.

1. General offer terms

- 1. All promotional offers are valid for a limited time and are subject to change by NOW without notice.
- 2. Promotional offers are available for new residential customers only.
- 3. The below offers cannot be used in conjunction with any other offer.

2. Five Months Free Broadband special offers terms

- 1. This offer is only available on a 24-month contract term.
- 2. This offer only applies to unlimited data plans on ADSL, VDSL and Fibre 100/20.
- 3. The 5 months free will be applied via a recurring monthly account credit of \$85 for 5 months. This excludes the first part-month.
- 4. The complete value of all credits applied will be debited back in full if your plan is terminated within 24 months or if plan is downgraded within the first 12 months.
- 5. The credit does not include any calling plans or services. Adding a phoneline will be an additional \$5 per month.
- 6. You can use your own Modem, but this must be compatible with the selected NOW network. A Modem can also be purchased with a one-off charge of \$150 applied to your 1st invoice or you can select six installments of \$25 per month over six months.
- 7. Non-standard ADSL and VDSL connections may incur an installation charge which will be explained to you prior to connection.