

Friend Get Friend Offer Terms

These promotional offer terms form part of your Agreement with Now and should be read in conjunction with Now's Residential Customer Terms and Conditions which can be found at <https://www.Nownz.co.nz/terms-conditions/residential-terms-and-conditions-new/>. In the event of any inconsistency between these Offer Terms and any other clause of the Agreement, these Offer Terms take precedence.

1. Friend Get Friend offer terms

The Referrer

1. This offer is valid for a limited time and is subject to change or cancellation by Now without notice.
2. Referral rewards cannot be used in conjunction with any other offer.
3. Referral credits are available to all current Now residential customers who refer a friend that successfully signs up gets connected to a Now residential broadband service.
4. A customer can only be referred once. If your friend re-connects after disconnecting from our services, then neither you nor your friend will be eligible for another referral reward.
5. If a new customer was referred by more than one person, then the first referrer will be eligible for the referral credit based on the date the referral is received by Now.
6. Your friend must have nominated you as their referrer by either:
 - Online: entering the promo code (e.g. FGF100) and your name into the "who referred you to Now?" box in the sign-up form on our website.
 - Via our call centre: by asking for a Friend get Friend referral when signing up via our inbound call centre, providing your name to one of our call centre team
7. A referrer cannot be nominated after the new customer has been connected.
8. Referral rewards are not redeemable for cash.
9. Now reserves the right to reject any referral credits if Now deems for any reason that the programme has not been used in an appropriate manner.
10. Referral rewards all include GST.

The Referee

1. This offer is valid for a limited time and is subject to change or cancellation by Now without notice.
2. Referral rewards cannot be used in conjunction with any other offer.
3. Referral credits are available to any new Now residential customers when successfully signed up and connected to Now residential services, who have been referred by a current Now customer.
4. Referral credits are available to new customers. If you re-connect after disconnecting from our services, then neither you nor your friend will be eligible for another friend referral reward.
5. If you were referred by more than one person, then the first referrer will be eligible for the referral credit based on the date the referral is received by Now.
6. You must have nominated your referrer by either
 - Online: entering the promo code (e.g. FGF100) and your name into the "who referred you to Now?" box in the sign-up form on our website.
 - Via our call centre: by asking for a Friend get Friend referral when signing up via our inbound call centre, providing your name to one of our call centre team
7. Referral rewards are not redeemable for cash.
8. Now reserves the right to reject any referral credits if Now deems for any reason that the programme has not been used in an appropriate manner.
9. Referral credit is only available on a 12-month contract term.
10. Early termination fee (\$199) will apply if you cancel this service prior to the first 12 months after joining.