



## Log into the router's settings page

- 1. Connect a device (Phone, Laptop, Tablet etc) to the Wi-Fi network. This might be labelled 'Archer XXX'.
- 2. Open a web browser, like Google Chrome or Safari on the device. Enter <a href="http://tplinkwifi.net">http://tplinkwifi.net</a> or 192.168.1.1 into the address or search bar, like below:





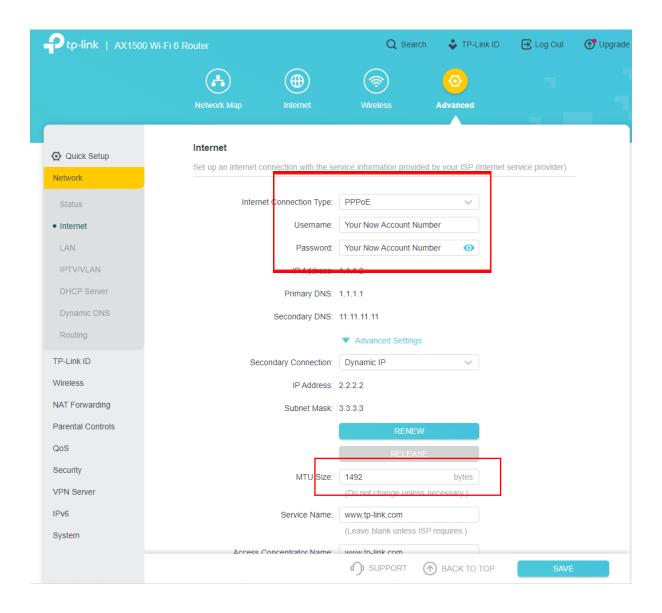
- 3. Once you've pressed 'Enter' or Go, you should be presented with a login page.
- 4. If its your first time logging in, you'll be asked to set a new password. Please set this to something you'll remember just in case you need to login again.

## Add the correct connection settings

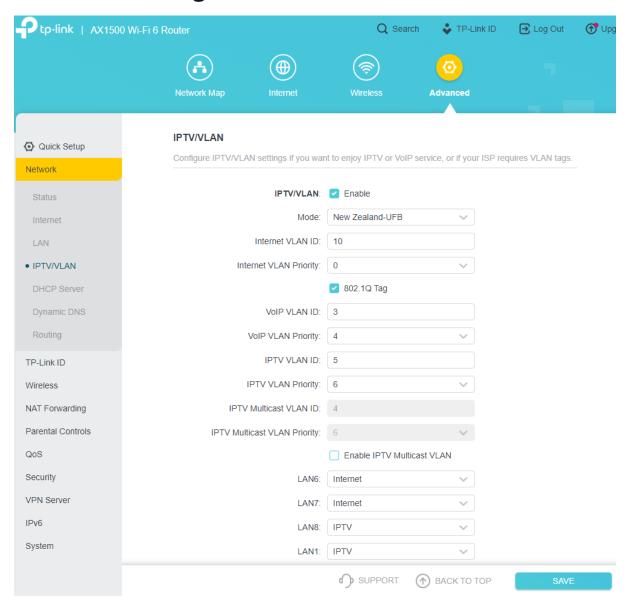
- 1. If you can, avoid the quick set-up. Go to the 'Advanced' option, then to 'Network'.
- 2. Under 'Network', click 'Internet'.
- 3. For the 'Internet Connection Type': **PPPoE**
- 4. Username is: Your NOW Account Number
- 5. Password is: Your NOW Account Number
- 6. Select the 'Advanced Settings' option.
- 7. Scroll down till you find the MTU. Set that to 1492
- 8. Click Save or Apply.
- 9. Navigate back to the '**Network**' option on the left-hand side. You should see '**IPTV/VLAN**'. Select this.
- 10. IPTV/VLAN: Enable
- 11. Mode: New Zealand-UFB
- 12. This should automatically set the correct VLAN ID and VLAN Priority. If it doesn't the ID is: **10** and the Priority: **0**.
- 13. Tick the '**802.1q**'.
- 14. Leave all other settings as the default options.
- 15. Click 'Save'.

Congratulations! You have now reconfigured a TP Link Ax1500/AX10. You should now be able to connect to the internet. How good!

## **WAN Configuration Settings**



## **IPTV/VLAN Settings**



If you are still having trouble getting online, please give us a call! **0800 438 669** – Option 2 for Technical Support