

Residential Promotional Offer Terms

Prior to 31 July 2023

These promotional offer terms form part of your Agreement with Now and should be read in conjunction with Now's Residential Customer Terms and Conditions which can be found at <https://www.nownz.co.nz/terms-conditions/residential-terms-and-conditions/>. In the event of any inconsistency between these Offer Terms and any other clause of the Agreement, these Offer Terms take precedence.

1. General offer terms

1. All promotional offers are valid for a limited time and are subject to change by Now without notice.
2. To redeem any promotional offer, the relevant promotion code must be submitted on our website at the time of sign up.
3. Promotional offers are available for new residential customers only.
4. The below offers cannot be used in conjunction with any other offer.
5. Adding a phoneline to any of the below plans or offers will be an additional \$10 per month.

3. Offers

Naked Unlimited Broadband with 6-months half price and Free one Wi-Fi unit.

1. This offer ends 5 July 2023
2. Includes unlimited Fibre 300/100 only.
3. Adding a phoneline will be an additional \$10 per month.
4. Only available on a 12-month contract term.
5. Offer cannot be used in conjunction with any other offer.
6. Available for new residential customers only.
7. Promotional pricing is valid for your first 6-months only. The promotional price will be applied via a recurring monthly account credit for 6-months. This excludes the first part-month.
8. After the first 6-months, the standard plan pricing for your selected plan will apply.
9. The free 'Wi-Fi unit' is a single TP-link Deco M4 Wi-Fi device, (RRP \$120). This modem will be charged (and, in the case of it being part of a promotion, credited back fully) on the customer's account. Please note: \$15 postage and packaging fee applies for modem delivery.
10. An early termination fee (\$299) will apply if you cancel this service prior to the first 12 months after joining.

Six Months half-price + FREE Whole home Wi-Fi 2 pack - 'NOW6/DECO2'

1. This offer ends 30 June 2023
2. Only available on a 24-month contract term on 'Fibre 300/100' Unlimited plan only.

3. Promotion price is valid for your first 6-months only. After this time standard 'Fibre300 plan' pricing will apply. The promotional price will be applied via a recurring monthly account credit for 6months. This excludes the first part month.
4. The 'whole home Wi-Fi kit' includes a 2 pack of TP-link Deco M4 Wi-Fi devices (RRP \$240).
5. If you cancel this service prior to the first 24months after joining, an early termination fee of \$299 will apply.
6. Please note: \$14 postage and packaging fee applies for every modem delivery.

Naked Unlimited Broadband at \$62.95 per month

1. This offer is valid from 4 April 2023 until 1 May 2023
2. This offer is only available on a 12-month contract term and includes ADSL, VDSL and Fibre 300/100 only.
3. Promotion pricing is valid for your first 12-months only. After this time our standard pricing will apply. The promotional price will be applied via a recurring monthly account credit for 12 months. This excludes the first part-month.
4. You can use your own Modem, but this must be compatible with the selected NOW network. For more information please refer to – [Can I use my own Modem](#)
5. A Modem can also be purchased with a one-off charge applied to your 1st invoice, alternatively you can split the cost of the Modem into 12 installments included on your monthly bill. Please note: \$15 postage and packaging fee applies for modem delivery.
6. An early termination fee (\$199) will apply if you cancel this service prior to the first 12 months after joining.

Six Months half-price – 'NOW6'

1. This offer ends 31 July 2023
2. Only available on a 12-month contract term and includes 'ADSL', 'VDSL', and 'Fibre 300/100' Unlimited plans
3. Promotional pricing is valid for your first 6-months only. After this time the standard plan pricing for your selected plan will apply. The promotional price will be applied via a recurring monthly account credit for 6-months. This excludes the first part-month.
4. Adding a phoneline will be an additional \$10 per month.
5. You can use your own modem, but this must be compatible with the selected Now network. For more information please refer to <https://www.nownz.co.nz/support/technical-support/router-help/use-my-router/>
6. A Modem can also be purchased with a one-off charge applied to your 1st invoice, alternatively you can split the cost of the Modem into 12 instalments included on your monthly bill. Please note: \$14 postage and packaging fee applies for modem delivery.
7. An early termination fee (\$199) will apply if you cancel this service prior to the first 12-months after joining.

Naked Unlimited Broadband at \$74.95 per month - 12 Months

1. This offer ends 31 July 2023
2. This offer is only available on a 12-month contract term and includes ADSL, VDSL and Fibre 300/100.

3. Promotion pricing is valid for your first 12-months only. After this time our standard pricing will apply. The promotional price will be applied via a recurring monthly account credit for 12- months. This excludes the first part-month.
4. You can use your own modem, but this must be compatible with the selected NOW network. For more information, please refer to <https://www.nownz.co.nz/support/technical-support/router-help/use-my-router/>
5. NOW can provide a modem, this modem is a Netcomm NF18AC or equivalent. If selected this modem will be charged (and, in the case of it being part of a promotion, credited back fully) on the customer's account. Please note: \$14 postage and packaging fee applies for modem delivery.
6. Non-standard ADSL and VDSL connections may incur an installation charge which will be explained to you prior to connection.
7. An early termination fee (\$199) will apply if you cancel this service prior to the first 12-months after joining.

Naked Unlimited Broadband with six months half price.

1. This offer ends 31 July 2023
2. This offer is only available on a 12-month contract term and includes ADSL, VDSL and Fibre 300/100.
3. Half price on monthly fee for 6 months is applied via 6 recurring monthly account credits of \$42.50 excluding the first part month.
4. You can use your own modem, but this must be compatible with the selected NOW network. For more information please refer to <https://www.nownz.co.nz/support/technical-support/router-help/use-my-router/>
5. A Modem can also be purchased with a one-off charge applied to your 1st invoice, alternatively you can split the cost of the Modem into 12 instalments included on your monthly bill. Please note: \$14 postage and packaging fee applies for modem delivery.
6. Non-standard ADSL and VDSL connections may incur an installation charge which will be explained to you prior to connection.
7. An early termination fee (\$199) will apply if you cancel this service prior to the first 12 months after joining.

Naked Unlimited Broadband at \$74.95 per month with no contract.

1. This offer ends 31 July 2023
2. Includes ADSL, VDSL and Fibre 300/100.
3. Promotion pricing is valid for your first 12-months only. After this time our standard pricing will apply. The promotional price will be applied via a recurring monthly account credit for 12 months. This excludes the first part-month.
4. You can use your own modem, but this must be compatible with the selected NOW network. For more information please refer to <https://www.nownz.co.nz/support/technical-support/router-help/use-my-router/>
5. A Modem can also be purchased with a one-off charge applied to your 1st invoice, alternatively you can split the cost of the Modem into 12 instalments included on your monthly bill. Please note: \$14 postage and packaging fee applies for modem delivery.

6. All ADSL and VDSL connections will incur an installation charge of \$79.00.
7. Payment for this offer must be made via bank or credit card direct debit each month.

Joining credit promotions (e.g. \$200 Welcome Credit)

1. Join credit promotions are only available on a 12-month contract term on any Now Broadband Plan.
2. The joining credit will be applied as account credit to your Now account upon signup.
3. Any joining credit cannot be redeemed for cash.
4. An early termination fee (\$199) will apply if you cancel this service prior to the first 12 months after joining.

Fibre 900/400 Unlimited Naked Broadband at \$84.95 per month - 12 Months

1. This offer ends 31st March 2023
2. Only available on a 12-month contract term. Includes our Ultra Unlimited Plan only (Fibre 900/400)
3. Promotion pricing is valid for your first 12-months only. After this time our standard pricing will apply. The promotional price will be applied via a recurring monthly account credit for 12 months. This excludes the first part-month.
4. You can use your own modem, but this must be compatible with the selected NOW network. For more information, please refer to <https://www.nownz.co.nz/support/technical-support/router-help/use-my-router/>
5. NOW can provide a modem, this modem is a Netcomm NF18AC or equivalent. If selected this modem will be charged (and, in the case of it being part of a promotion, credited back fully) on the customer's account. Please note: \$14 postage and packaging fee applies for modem delivery.
6. Early termination fee (\$199) will apply if you cancel this service prior to the first 12 months after joining.

Five Months Free Broadband special offers terms

1. This offer ends 31 July 2023
2. This offer is only available on a 24-month contract term.
3. This offer only applies to unlimited data plans on ADSL, VDSL and Fibre 300/100.
4. An early termination fee (\$199) will apply if you cancel this service prior to the first 12 months after joining.
5. Only available on a 24-month contract.
6. The 5 months free will be applied via a recurring monthly account credit of \$85 for 5 months. This excludes the first part-month.
7. The complete value of all credits applied will be debited back in full if your plan is terminated within 24 months or if plan is downgraded within the first 12 months.
8. You can use your own modem, but this must be compatible with the selected NOW network. For more information please refer to <https://www.nownz.co.nz/support/technical-support/router-help/use-my-router/>

9. A Modem can also be purchased with a one-off charge applied to your 1st invoice, alternatively you can split the cost of the Modem into 12 instalments included on your monthly bill. Please note: \$14 postage and packaging fee applies for modem delivery.
10. Non-standard ADSL and VDSL connections may incur an installation charge which will be explained to you prior to connection.

Naked Unlimited Broadband at \$74.95 per month with \$50 Joining Credit

1. This offer ends 30th September 2022
2. Only available on a 12-month contract term and includes ADSL, VDSL and Fibre 300/100.
3. Promotion pricing is valid for your first 12-months only. After this time our standard pricing will apply. The promotional price will be applied via a recurring monthly account credit for 12 months. This excludes the first part-month.
4. The \$50 joining credit will be applied as account credit to your NOW account upon sign up and cannot be redeemed for cash.
5. You can use your own modem, but this must be compatible with the selected NOW network. For more information, please refer to <https://www.nownz.co.nz/support/technical-support/router-help/use-my-router/>
6. NOW can provide a modem, this modem is a Netcomm NF18AC or equivalent. If selected this modem will be charged (and, in the case of it being part of a promotion, credited back fully) on the customer's account. Please note: \$14 postage and packaging fee applies for modem delivery.
7. Non-standard ADSL and VDSL connections may incur an installation charge which will be explained to you prior to connection.
8. An early termination fee (\$199) will apply if you cancel this service prior to the first 12 months after joining.

Fibre 900/400 Unlimited Naked Broadband at \$84.95 per month with \$50 Joining Credit

1. This offer ends 30th September 2022
2. Only available on a 12-month contract term and includes Ultra Unlimited Plan only (Fibre 900/400).
3. Promotion pricing is valid for your first 12-months only. After this time our standard pricing will apply. The promotional price will be applied via a recurring monthly account credit for 12 months. This excludes the first part-month.
4. The \$50 joining credit will be applied as account credit to your NOW account upon sign up and cannot be redeemed for cash.
5. You can use your own modem, but this must be compatible with the selected NOW network. For more information, please refer to <https://www.nownz.co.nz/support/technical-support/router-help/use-my-router/>
6. NOW can provide a modem, this modem is a Netcomm NF18AC or equivalent. If selected this modem will be charged (and, in the case of it being part of a promotion, credited back fully) on the customer's account. Please note: \$14 postage and packaging fee applies for modem delivery.

7. An early termination fee (\$199) will apply if you cancel this service prior to the first 12 months after joining.

Naked Unlimited Broadband with a monthly discount of \$10.05 for the life of your Now plan

1. This offer ends 31 July 2023
2. Only available on a 12-month contract term with our standard pricing unlimited data plans. Includes ADSL/VDSL/Fibre 300/100 and Fibre 900/400.
3. Available for new and existing residential customers who are staff of Te Taiwhenua o Heretaunga.
4. The promotion will be applied via a recurring monthly account credit of \$10.05 per month until your Now plan is disconnected. This excludes the first part-month.
5. You can use your own modem, but this must be compatible with the selected NOW network. For more information, please refer to <https://www.nownz.co.nz/support/technical-support/router-help/use-my-router/>
6. Now can provide a modem, this modem is a Netcomm NF18AC or equivalent. If selected, this modem will be charged (and, in the case of a promotion, credited back fully) on the customer's account. Please note: \$14 postage and packing fee applies for modem delivery.
7. Non-standard ADSL and VDSL connection may incur an installation charge which will be explained to you prior to connection
8. An Early termination fee (\$199) will apply if you cancel this service prior to the first 12 months after joining

Naked Unlimited Broadband with a monthly discount of \$10.00 until 31st December 2026

1. This promotion ends 31 July 2023
2. Only available on a 12-month contract term with our standard pricing unlimited data plans.
3. Includes ADSL/VDSL/Fibre 300/100 and Fibre 900/400.
4. Available for new residential customers who are a member of Boost employee benefit program.
5. The promotion will be applied via a recurring monthly account credit of \$10.00 per month until 31st December 2026. This excludes the first part-month.
6. You can use your own modem, but this must be compatible with the selected Now network. For more information, please refer to <https://www.nownz.co.nz/support/technical-support/router-help/use-my-router/>
7. A Modem can also be purchased with a one-off charge applied to your 1st invoice, alternatively you can split the cost of the Modem into 12 installments included on your monthly bill. Please note: \$14 postage and packaging fee applies for modem delivery.
8. Non-standard ADSL and VDSL connection may incur an installation charge which will be explained to you prior to connection
9. An Early termination fee (\$199) will apply if you cancel this service prior to the first 12 months after joining.

CONSUMER 6 - Naked Unlimited Broadband with 6-months half price.

1. This offer ends on 10 April 2023
2. This offer is only available on a 12-month contract term and includes unlimited Fibre 300/100 only.
3. Promotional pricing is valid for your first 6-months only. The promotional price will be applied via a recurring monthly account credit for 6-months. This excludes the first part-month.
4. Half price on monthly fee for 6 months is applied via 6 recurring monthly account credits of \$44.50 excluding the first part month.
5. Adding a phoneline will be an additional \$10 per month.
6. Only available on a 12-month contract term.
7. After the first 6-months, the standard plan pricing for your selected plan will apply.
8. An early termination fee (\$299) will apply if you cancel this service prior to the first 12 months after joining.
9. You can use your own modem, but this must be compatible with the selected Now network. For more information please refer to <https://www.nownz.co.nz/support/technical-support/router-help/use-my-router/>
10. A Modem can also be purchased with a one-off charge applied to your 1st invoice, alternatively you can split the cost of the Modem into 12 instalments included on your monthly bill. Please note: \$14 postage and packaging fee applies for modem delivery.

Naked Unlimited Broadband with 4-months half price and Free Whole home Wi-Fi 2 pack.

1. This offer ends on 5 December 2022.
2. This offer is only available on a 12-month contract term and includes unlimited Fibre 300/100 only.
3. Promotional pricing is valid for your first 4-months only. The promotional price will be applied via a recurring monthly account credit for 4-months. This excludes the first part-month.
4. Adding a phoneline will be an additional \$10 per month.
5. Only available on a 12-month contract term.
6. After the first 4-months, the standard plan pricing for your selected plan will apply.
7. The free ‘Whole home Wi-Fi kit’ is a 2 pack of TP-link Deco M4 Wi-Fi devices, (RRP \$240). This will be charged (and, in the case of it being part of a promotion, credited back fully) on the customer’s account. Please note: \$15 postage and packaging fee applies for modem delivery. Please note: \$15 postage and packaging fee applies for modem delivery.
8. An early termination fee (\$299) will apply if you cancel this service prior to the first 12 months after joining.

Naked Unlimited Broadband with 6-months half price and a free one Wi-Fi unit

1. This offer is valid from 1 March 2023 until 14 March 2023
2. This offer is only available on a 12-month contract term and includes unlimited Fibre 300/100 only
3. Promotional pricing is valid for your first 6-months only. The promotional price will be applied via a recurring monthly account credit over 6 months. This excludes the first part-month.

4. After the first 6 months, the standard pricing for your selected plan will apply.
5. The free 'Wi-Fi unit' is a single TP-Link Deco M4 Wi-Fi device (RRP\$120). This modem will be charged (and, in the case of it being part of a promotion, credited back fully) on the customer's account. Please note: \$15 postage and packaging fee applies for modem delivery.
6. An early termination fee (\$299) will apply if you cancel this service prior to the first 12 months after joining.

Naked Unlimited Broadband with 6-months half price and Free one Wi-Fi unit

1. This offer ends on the 17th October 2022.
2. Includes unlimited Fibre 300/100 only.
3. Only available on a 12-month contract term.
4. Promotional pricing is valid for your first 6-months only. The promotional price will be applied via a recurring monthly account credit for 6-months. This excludes the first part-month. After the first 6-months, the standard plan pricing for your selected plan will apply. **From the 1st November 2022 our "Unlimited Fibre 300 plan" standard pricing will increase to \$89 per month.**
5. The free 'Wi-Fi unit' is a single TP-link Deco M4 Wi-Fi device (RRP \$120). This modem will be charged (and, in the case of it being part of a promotion, credited back fully) on the customer's account. Please note: \$14 postage and packaging fee applies for modem delivery.
6. An early termination fee (\$299) will apply if you cancel this service prior to the first 12 months after joining.

Naked Unlimited Broadband with 6-months half price and Free one Wi-Fi unit.

1. This offer ends on 20 November 2022.
2. This offer is only available on a 12-month contract term and includes unlimited Fibre 300/100 only.
3. Promotional pricing is valid for your first 6-months only. The promotional price will be applied via a recurring monthly account credit for 6-months. This excludes the first part-month.
4. Adding a phoneline will be an additional \$10 per month.
5. Only available on a 12-month contract term.
6. After the first 6-months, the standard plan pricing for your selected plan will apply.
7. The free 'Wi-Fi unit' is a single TP-link Deco M4 Wi-Fi device, (RRP \$120). This modem will be charged (and, in the case of it being part of a promotion, credited back fully) on the customer's account. Please note: \$15 postage and packaging fee applies for modem delivery.
8. An early termination fee (\$299) will apply if you cancel this service prior to the first 12 months after joining.

CONSUMER 6 - Naked Unlimited Broadband with 6-months half price.

1. This offer ends on 30 November 2022.
2. This offer is only available on a 12-month contract term and includes unlimited Fibre 300/100 only.

3. Promotional pricing is valid for your first 6-months only. The promotional price will be applied via a recurring monthly account credit for 6-months. This excludes the first part-month.
4. Half price on monthly fee for 6 months is applied via 6 recurring monthly account credits of \$44.50 excluding the first part month.
5. Adding a phoneline will be an additional \$10 per month.
6. Only available on a 12-month contract term.
7. After the first 6-months, the standard plan pricing for your selected plan will apply.
8. An early termination fee (\$299) will apply if you cancel this service prior to the first 12 months after joining.
9. You can use your own modem, but this must be compatible with the selected Now network. For more information please refer to <https://www.nownz.co.nz/support/technical-support/router-help/use-my-router/>
10. A Modem can also be purchased with a one-off charge applied to your 1st invoice, alternatively you can split the cost of the Modem into 12 instalments included on your monthly bill. Please note: \$14 postage and packaging fee applies for modem delivery.

FREE Whole home Wi-Fi 2 pack – ‘NOWDECO2’

1. This offer ends 27th August 2022
2. Only available on a 12-month contract term on ‘Fibre 300/100’ Unlimited plan only.
3. The ‘whole-home Wi-Fi kit’ includes a 2 pack of TP-link Deco M4 Wi-Fi devices, (RRP \$240).
4. If you cancel this service prior to the first 12-months after joining, an early termination fee of \$249 will apply.
5. Please note: \$14 postage and packaging fee applies for every modem delivery.

Six Months half-price – ‘NOW6’

1. This offer ends 27th August 2022
2. Only available on a 12-month contract term and includes ‘ADSL’, ‘VDSL’, and ‘Fibre 300/100’ Unlimited plans
3. Promotional pricing is valid for your first 6-months only. After this time the standard plan pricing for your selected plan will apply. The promotional price will be applied via a recurring monthly account credit for 6-months. This excludes the first part-month.
4. You can use your own modem, but this must be compatible with the selected Now network. For more information, please refer to <https://www.nownz.co.nz/support/technical-support/router-help/use-my-router/>
5. Now can provide a modem, this modem is a Huawei DG8245V or equivalent. If selected this modem will be charged (and, in the case of it being part of a promotion), credited back fully on the customer’s account. Please note: \$14 postage and packaging fee applies for every modem delivery.
6. An early termination fee (\$199) will apply if you cancel this service prior to the first 12-months after joining.

Six Months half-price + FREE Whole home Wi-Fi 2 pack – ‘NOW6/DECO2’

1. This offer ends 27th August 2022
2. Only available on a 24-month contract term on 'Fibre 300/100' Unlimited plan only.
3. Promotion price is valid for your first 6-months only. After this time standard 'Fibre300 plan' pricing will apply. The promotional price will be applied via a recurring monthly account credit for 6months. This excludes the first part month.
4. The 'whole home Wi-Fi kit' includes a 2 pack of TP-link Deco M4 Wi-Fi devices (RRP \$240).
5. If you cancel this service prior to the first 24months after joining, an early termination fee of \$299 will apply.
6. Please note: \$14 postage and packaging fee applies for every modem delivery.

Naked Unlimited Fibre300 Broadband for \$70 per month

1. This offer ends 31 July 2023
2. Only available on a 12-month contract term. Includes Fibre 300/100 Plan only.
3. Promotion pricing is valid for your first 24-months only. After this time our standard pricing will apply. The promotional price will be applied via a recurring monthly account credit for 24 months. This excludes the first part-month.
4. You can use your own modem, but this must be compatible with the selected NOW network. For more information, please refer to <https://www.nownz.co.nz/support/technical-support/router-help/use-my-router/>
5. A Modem can also be purchased with a one-off charge applied to your 1st invoice, alternatively you can split the cost of the Modem into 12 installments included on your monthly bill. Please note: \$14 postage and packaging fee applies for modem delivery.
6. Early termination fee (\$199) will apply if you cancel this service prior to the first 12 months after joining.

Naked 125GB Fibre300 Broadband for \$65 per month

1. This offer ends 31 July 2023
2. Only available on a 12-month contract term. Includes Fibre 300/100 Plan only.
3. Promotion pricing is valid for your first 24-months only. After this time our standard pricing will apply. The promotional price will be applied via a recurring monthly account credit for 24 months. This excludes the first part-month.
4. You can use your own modem, but this must be compatible with the selected NOW network. For more information, please refer to <https://www.nownz.co.nz/support/technical-support/router-help/use-my-router/>
5. A Modem can also be purchased with a one-off charge applied to your 1st invoice, alternatively you can split the cost of the Modem into 12 installments included on your monthly bill. Please note: \$14 postage and packaging fee applies for modem delivery.
6. Early termination fee (\$199) will apply if you cancel this service prior to the first 12 months after joining.

Naked Unlimited Broadband for \$62.95 per month -12 Months

1. This offer ends 30th August 2022

2. Only available on a 12-month contract term. Includes ADSL, VDSL and Fibre 300/100.
3. Promotion pricing is valid for your first 12-months only. After this time our standard pricing will apply. The promotional price will be applied via a recurring monthly account credit for 12 months. This excludes the first part-month.
4. You can use your own modem, but this must be compatible with the selected NOW network. For more information, please refer to <https://www.nownz.co.nz/support/technical-support/router-help/use-my-router/>
5. A Modem can also be purchased with a one-off charge applied to your 1st invoice, alternatively you can split the cost of the Modem into 12 installments included on your monthly bill. Please note: \$14 postage and packaging fee applies for modem delivery.
6. Non-standard ADSL and VDSL connections may incur an installation charge which will be explained to you prior to connection.
7. Early termination fee (\$199) will apply if you cancel this service prior to the first 12 months after joining.

Naked Unlimited Broadband for \$85 per month with \$255 Joining Credit

1. This offer ends 26th April 2022
2. Only available on a 12-month contract term. Includes ADSL, VDSL and Fibre 300/100.
3. The joining credit will be applied as account credit to your NOW account upon connection.
4. Any joining credit cannot be redeemed for cash.
5. You can use your own modem, but this must be compatible with the selected NOW network. For more information, please refer to <https://www.nownz.co.nz/support/technical-support/router-help/use-my-router/>
6. A Modem can also be purchased with a one-off charge applied to your 1st invoice, alternatively you can split the cost of the Modem into 12 installments included on your monthly bill. Please note: \$14 postage and packaging fee applies for modem delivery.
7. Non-standard ADSL and VDSL connections may incur an installation charge which will be explained to you prior to connection.
8. Early termination fee (\$199) will apply if you cancel this service prior to the first 12 months after joining.