

Now Business Offer for Manage My Bills customers.

Promotional Offer Terms & Conditions

These promotional offer terms form part of your Agreement with Now and should be read in conjunction with Now's 'Standard Business Terms and Conditions' which can be found at https://www.nownz.co.nz/terms-conditions/business-terms-and-conditions/ and any service schedule relating to your chosen products. In the event of any inconsistency between these Offer Terms and any other clause of the Agreement, these Offer Terms take precedence.

1. General terms

- 1. All promotional offers are valid for a limited time and are subject to change by Now without notice.
- 2. To redeem any promotional offer, the relevant promotional offer must be quoted to the Now sales agent at the time of sign up.
- 3. Promotional offers are available for new business customers only.
- 4. Promotional offers are available for new business services only.
- 5. The below offers cannot be used in conjunction with any other offer.

2. Manage My Bills - introductory offer

Free standard business grade router and 2 months free standard subscription services on any unlimited business broadband plan or phone services, on a 24-month contract.

- 1. The promotion period starts on 8th July and ends at 11.59pm, 31 July 2024.
- 2. The promotion period may be extended beyond the end date, at Now's discretion.
- 3. This promotion is available to all customers of Mange My Bills (who are not current Now Business customers).
- 4. This promotion is available on Business Everyday Fibre Unlimited and Business Fibre 900 Unlimited plans and fixed phone solutions (standard phone lines, MS Teams calling and Now Reach). The promotion does not include any calling, toll-free charges, installation charges, hardware charges, one-off charges or other charges.
- 5. The promotion will be applied as a one-off credit to your Now Business account.
- 6. The promotion will be calculated as 2 x the price of the eligible services. The Now sales representative will inform you of the amount of the eligible credit as part of quoting/contracting for your services.
- 7. It may take up to 3 months for Now to apply this credit to your account, and therefore your first Business invoice may have charges against it that need to be paid.
- 8. Should you terminate or downgrade your Now services during the 24-month contract period, you will be required to pay back the full amount of the credit, along with any relevant early termination fees.
- 9. Any credits cannot be redeemed for cash or refunded.
- 10. Please note: \$13.03 postage and packaging fee applies for every modem delivery.

3. Manage My Bills - partnership offer

Select between a free standard business grade router <u>or</u> 2 months free standard subscription services on any business broadband plan or phone services, on a 24-month contract.

Free standard business grade router, on a 24-month contract

- 1. The promotion period starts on 8 July and ends at 11.59pm, 30 September 2024.
- 2. The promotion period may be extended beyond the end date, at Now's discretion.
- 3. This promotion is available to all customers of Mange My Bills (who are not current Now Business customers).
- 4. This promotion is available on all standard business broadband solutions.
- 5. Please note: \$13.03 postage and packaging fee applies for every modem delivery.
- 6. Should you terminate your Now services during the 24-month contract period, an early termination fee of \$299 excusive of GST applies, along with any relevant early termination fees.

2 months free standard subscription services on any standard business broadband or phone services, on a 24-month contract.

- 1. The promotion period starts on 8 July and ends at 11.59pm, 30 September 2024.
- 2. The promotion period may be extended beyond the end date, at Now's discretion.
- 3. This promotion is available to all customers of Mange My Bills (who are not current Now Business customers).
- 4. This promotion is available on all standard business broadband and fixed phone solutions (standard phone lines, MS Teams calling and Now Reach). The promotion does not include any calling, toll-free charges, installation charges, hardware charges, one-off charges, or other charges.
- 5. The promotion will be applied as a one-off credit to your Now Business account.
- 6. The promotion will be calculated as 2 x the price of the eligible services. The Now sales
- 7. representative will inform you of the amount of the eligible credit as part of quoting/contracting for your services.
- 8. It may take up to 3 months for Now to apply this credit to your account, and therefore your first Business invoice may have charges against it that need to be paid.
- 9. Should you terminate or downgrade your Now services during the 24-month contract period, you will be required to pay back the full amount of the credit, along with any relevant early termination fees.
- 10. Any credits cannot be redeemed for cash or refunded.